

# FRAMEWORK FOR RECOVERY-BASED SERVICE SYSTEM

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LEGISLATION	POLICY	FUNDING	DEVELOPMENT	SERVICE USER LED OVERSIGHT
Human rights Inequality	Aspirational Achievable Intersectoral alignment	Multiple sectors Equitable Future driven	Services & sectors Diverse workforces Broad research methods	Systemic advocacy Monitoring Information provision

## 8. SYSTEMIC FRAMEWORK

### PRIMARY HEALTH, MENTAL HEALTH, PUBLIC HEALTH, ADDICTIONS, SOCIAL SERVICES, JUSTICE

Community, service user, government and other agencies  
Cooperation and integration

## 7. INTERSECTORAL DELIVERY

PREVENTION	PROMOTION	ANTI-DISCRIMINATION
Trauma Inequality, Racism	Optimal well-being Well-being literacy	Multi-faceted campaign Attitudes, behaviour, systems

## 6. DELIVERY TO POPULATIONS

NAVIGATION	PEER SUPPORT	PERSONAL ASSISTANCE	THERAPIES	RECOVERY EDUCATION	ADVOCACY
Negotiation Recovery planning Brokerage	Service users Families	Day-to-day, Crisis Education, Employment Housing	Talking Drug Alternative	Service users Families	Complaints Rights protection Rights redress

## 5. DELIVERY TO INDIVIDUALS & FAMILIES

MODELS	ACCESSIBILITY	ENVIRONMENTS	LANGUAGE	POWER
Trauma-informed Broad evidence base	Information Services	'Natural' Safe	Inclusive Experiential	Bottom-up Non-coercive

## 4. ELEMENTS OF SERVICES

SERVICE USERS	FAMILIES	WORKFORCE	COMMUNITIES	POLITICIANS
Decision makers Learners	Learners Supporters	Compassionate Collaborative	Unfearful Inclusive	Focus on rights & social determinants

## 3. PEOPLE INVOLVED IN SERVICES

### TO SUPPORT PEOPLE TO LEAD THEIR OWN RECOVERY:

Hope, self-determination over life, choices of services, valued place in world

## 2. PURPOSE AND VALUES OF SERVICES

### A LEGITIMATE HUMAN EXPERIENCE

Respect for subjectivity, context and meaning

## 1. BELIEFS ABOUT MADNESS